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PATENT Customer No. 32,127 Attorney Docket No. 03-1016

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re	Application of:)
Robe	rt A. CHINGON et al.) Group Art Unit: 2645
Applic	cation No.: 10/721,005) Examiner: Unknown
Filed:	November 24, 2003	,))
For:	METHODS AND SYSTEMS FOR CALL MANAGEMENT WITH USER INTERVENTION)))

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(b), Applicants bring to the attention of the Examiner the documents listed on the attached PTO 1449. This Information Disclosure Statement is being filed before the mailing date of a first Office Action on the merits for the above-referenced application.

Copies of the listed documents are attached.

Applicants respectfully requests that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claim in the application and Applicants determine that the cited documents do not constitute "prior art" under United States law, Applicants reserve the right to present to the office the relevant facts and law regarding the appropriate status of such documents.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 07-2339.

Respectfully submitted,

By:

Joseph R. Palmieri Reg. No. 40,760

C/O Christian R. Andersen Verizon Corporate Services Group Inc. 600 Hidden Ridge Drive Mail Code: HQE03H14 Irving, Texas 75038 #972.718.4800

Date: July 19, 2004

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OMB No. 0651-0011

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Examiner		Date Consid	lered
*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.			
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